



ONCE® LIMITED WARRANTY

1. Limited Warranty

- The warranty as described herein shall only apply to AgriShift® branded lighting products (hereinafter referred to as “Product”) and related dimmers sold under the Once brand name (hereinafter referred to as “Dimmer”).
- ONCE warrants during the term of this Limited Warranty each Product and Dimmer performs without failure and is free from defects in material and workmanship.
- If a Product fails to operate in accordance with this warranty, ONCE, at its discretion, will repair or replace the Product, Dimmer or the defective part thereof or reimburse warranty holder for the purchase subject to the terms and conditions set forth below.

2. Warranty Claims

- All warranty periods mentioned are subjected to a ONCE representative having access to the failed Product, Dimmer or system for verification of non-compliance. Warranty claims have to be reported in writing and returned to the local ONCE office within 30 days after discovery, specifying at least the following information (additional info may be required on request):

1. Model number of failed product
(e.g. MLB-FSWB-JJ-180-012-120)
2. Installation date and invoice information
3. Detailed description of problem including: relevant electrical systems (dimmer and protection devices), installation location, number of lamps in circuit and symptoms of failure
4. Total hours of use and documented cleaning record
5. Number of switching and dimming cycles

- Upon request, ONCE representatives shall be granted access to the defective Product, Dimmer, system or application for verification of non-compliance.
- If requested by ONCE, the non-conforming or defective Products or Dimmers shall become ONCE’S property as soon as they have been replaced.
- ONCE reserves the right to make the final decision on the validity of any warranty claim.

3. Additional Terms and Conditions

- The warranty is only applicable to parties purchasing the Products or Dimmer directly from Once Innovations, Inc. (“ONCE”), or an ONCE authorized dealer or an ONCE authorized distributor.
- This limited warranty is void unless the Product or Dimmer has been properly wired, installed and operated within the electrical values, operating range and environmental conditions provided in the installation manuals, specifications, IEC, NEC and/or any other applicable local standards.
- Third party products sold by ONCE are not covered under this warranty.
- This warranty does not apply to damage or failure to perform arising as a result of any Acts of God, including but not limited to hurricanes, lightning strikes, tornadoes, high winds, flooding or earthquakes, or from any abuse, misuse, abnormal use or use in violation of any applicable standard, code or instructions for use including without limitation those contained in the latest safety, industry and/or electrical standards for the relevant region(s).

- This warranty does not apply to damage occurring during transportation of the Product or Dimmer to a Purchaser or final installation place.
- ONCE warranty AUTOMATICALLY VOIDS for unintended uses.
- ONCE warranty AUTOMATICALLY VOIDS upon use of Products or Dimmers with third party lighting-related products not sold by ONCE, including dimmers and junction boxes.
- This warranty shall be void in the event any repairs or alterations not authorized by ONCE in writing are made to the Product or Dimmer by any person.
- ONCE does not authorize or permit any party, including its agents, distributors or dealers to assume for ONCE any other obligations or liability.
- In no event shall ONCE be responsible for removal or reinstallation costs or expenses including, without limitation, labor costs or expenses.
- ONCE shall be responsible for all return shipping costs.

4. Term

- Subject to the provisions of this Limited Warranty, the warranty period for all Products shall be five (5) years from the date of delivery subject to documented cleaning of Products at least once every three (3) months during the five (5) year term.
- Otherwise, subject to the provisions of this Limited Warranty, the warranty period for all Products and Dimmers shall be three (3) years from the date of delivery.

5. Limitations and Conditions

- ONCE cannot be held liable for electrical supply conditions, including supply spikes, over-voltage/under-voltage and Ripple Current control systems that are beyond the specified limits of the Products or Dimmers and those defined by relevant supply standards.
- With respect to products sold to the Purchaser by ONCE but not bearing the ONCE name or sub-brands, ONCE makes no warranty of any kind, express or implied, including, without limitation, any warranty of merchantability or fitness for a particular purpose, but will make available to the Purchaser upon request but only to the extent permitted by law and relevant contracts, the warranties of the manufacturer of the relevant product.
- To the extent permitted by applicable law, the foregoing shall constitute the exclusive remedy of the purchaser and the sole liability of ONCE for ONCE LED lighting products. No warranty of merchantability or fitness for a particular purpose is made or is to be implied. In no event shall ONCE be liable



for any other costs or damages including lost profits or revenues, incidental, special or consequential.